



**BONNEY  
WATSON**

*Celebrating  
Lives*

## **Learn More: *Choosing A Provider***

Bonney-Watson has been in the business of providing funeral and cremation services for a long time. We take great care to earn your business with every single interaction.

When it's time for you to choose a firm for your family's burial or cremation services, the obvious criteria is one of compassion and empathy. However, most people need more than just a sympathetic ear. To help you choose the right funeral service provider for your needs, we encourage you to look for...

- **Innovation and Flexibility** When a Bonney-Watson funeral director meets with you, we start with a blank sheet of paper and have an open conversation about your family's history, needs and desires. Then, we design a personalized celebration that is unique to your family.
- **Commitment to Quality** A good funeral service provider should have a well-established process to make sure all aspects of your arrangements are handled according to your wishes. Bonney-Watson implements extensive training programs using our Cycle of Excellence to make sure we provide complete customer satisfaction.
- **Heritage** Look for a funeral service provider with a longstanding reputation and track record for providing exemplary service. Many providers in the Seattle area are new to this region, so this should be an important consideration.
- **Facilities** Bonney-Watson has four renovated funeral homes conveniently located throughout the greater Seattle area. Families can use any of our facilities for their scheduled receptions, visitations and other gatherings. We also collaborate with independent facilities such as Clise Mansion, Robinswood House and others, giving you the opportunity to design a truly personalized life celebration event.
- **Oversight** Bonney-Watson owns and operates two crematoriums, which means your loved one never leaves our care, reducing chances for error. We also own four funeral homes and one full-service cemetery, allowing us to provide a complete range of full-service options. Plus, we work with many cemeteries throughout the Puget Sound area, so you are not limited to our cemetery at Washington Memorial Park.
- **Transparency** We encourage families to personally inspect our crematory facilities, and we strictly adhere to a code of ethics that assures you of our commitment to dignity and honesty. We also allow you to witness the cremation if you wish, for religious, peace of mind, or other reasons—it's always your choice.

You may also want to make sure your provider has...

- Professional, committed and caring staff
- Commitment to community
- Local ownership for quick decision making authority
- A+ rating and accreditation with the Better Business Bureau